

## ABSTRACT OF THE DISCLOSURE

A user terminal (15) accesses data from an internet application (14) over a distributed information network such as the Internet (17), by making a plurality of access requests for a plurality of duplicate series of packet data (1,2,3,...;1',2',3',...;1'',2'',3'',...) from the same internet application (14), each series ~~comprising~~including one instance of each packet of an ordered set of packets (1,2,3,4,5,6). The first instance to be received of each packet in the series (1,2,3,4'',5'',6'') is accepted, and the accepted packets are assembled into a complete series (16). This ensures that delays on any one link (21, 22, 23) do not delay the receipt of the message.